

Time	Presentation name	Presentation Notes and outline	Location
	Sunday		
3.30-4pm	Round Table - Get to know the group	Round table in the groups listed on the name tags... what you want to get out of summit, learn more about each other	Conference Room
4-430pm	What you need to know as a manager of people	Presentation on best practices and framework of managing people.... The role/difference of a boss and a leader	Conference Room
430-5pm	Success and Learning Moments of managing people	Round Table Discussion on success and challenges of leading people	Conference Room
5-530pm	Operations Team - leveling up with support		Conference Room
530-6pm	Growth Mindset - Building our clubs, ourselves, team & company	Exploring practices of the how to grow our people, and ourselves and operate out of opportunity	Conference Room
	Monday - Morning		
9-9.10	Official kickoff	welcome group to summit.	conference room
910-920	101 of the racquets summit	Housekeeping items, what to know and where to go and BE ON TIME	conference room
920-10.05	Company Address	Scott, Don and Rene to address where we are and moving forward	conference room
10.05-1055	technology & data in racquet sports	Andres from play by point to take the team through the power of technology	conference room
1110-1130am	Travel Business	An overview of CDT and PBI travel offerings, our resort destinations , and opportunities to promote them at your club	conference room
1130-1230pm	Think BIG, start small, move fast - Keynote speaker	Join us for an inspiring keynote talk with high-performance coach, Emma Doyle, as she explores the philosophy of "THINK BIG, start small, Move Fast!" In this interactive session, Emma will guide you through the art of cultivating skills, boosting confidence, and fostering belief, both within your team and within yourselves.	conference room
	Monday - Afternoon		
130-150	What is RPC	Overview of RPC certification and some back ground on the work that has been done and setting the stage for the afternoon	Condo Courts
145pm-240pm	Delivering the lesson experience 1-4 players	Delivery of the RPC lesson module and led by Senior Directors with participation of Directors	Condo Courts
240pm-330pm	Delivering the Adult and Beginner Experience	Delivery of the RPC Adult and Beginner module and led by Senior Directors with participation of Directors	Condo Courts
330pm-420pm	Delivering the Junior and Play experience	Delivery of the RPC Junior and Play module and led by Senior Directors with participation of Directors	Condo Courts
420-5pm	Moderated panel discussions with Directors	Scott to moderate some questions to 3-5 Directors on their experience in CDT/PBI and the racquets industry	Condo Courts
5-6pm	Wilson Demo Day	Directors to try out the new Wilson racquets	Condo Courts
	Tuesday - Morning		
905-925am	Putterman	Randy Fuddy to deliver a presentation on Putterman products and knowledge	Conference Room
930-1005am	Increasing Participation	3 focus items to increase program participation at your club/resort	Adelaide Suite
1005-1040am	Events- think small, medium, large	Role events in Racquet sports for todays resort and member climate... educating pros, important value of the member/guest experience	Brisbane Suite
1040am-1115am	Finance - Budgets and Forecasts	Matthew to lead a course on how to budget, forecast and become better and more efficient and the importance	Conference Room
1130-1230pm	The pickleball business- how to grow your club/resort	Jarrett will talk about the pickleball landscape and how to grow it in your club and the difference between play and programming	Conference Room
1230-1245pm	One Experience	Joey will provide clarity for the group on what one experience is and how we use it in the brand	Conference Room
	Tuesday- Afternoon		
145-315pm	Coach development training	Craig will deliver a workshop on how to develop your coaches skills, best practice and design of coach development	Condo Courts
330-430pm	Pickleball training- Drills with Jorge Capestany	Jorge will take you through a variety of drills and games for pickleball that relates to all our tennis brains.	Condo Courts
430-515pm	Moderated panel discussion with International directors	Rene to lead discussion with some of our international pros on teaching overseas and what it has taught them	Condo Courts
	Wednesday- Morning		
915am-945am	Coach developer techniques Q&A	Q&A Session with Craig Jones on Coach development	conference room
945-1015am	Customer Service and member experience	Deliver a presentation on the difference, the importance of this in contract retention, and how to improve and understand	conference room
1015-1045am	FUTURE of Education - Digital platform	Jorge and Scott to show the group the new digital platform and give an overview on what it will host	conference room
11-1130am	Digital Platform discussion	Q&A Session with Craig Jones on Coach development	Brisbane Suite
1130-12pm	Building your marketing Skills for growth	Round table discussion on content creation at clubs, with a focus on storytelling and photo/video	conference room
12-1230PM	Resorts - Building corporate pickleball/tennis/padel events	Round table on how to build the corporate resort business in tennis, padel and pickleball	conference room
12-1230pm	Private club- Mastering the member experience	Round on defining what is your member experience and how to elevate it and what's important to your club ownership	conference room