

Tuesday, May 6

	Time	Event	Speaker/s	Presentation Title	Format
Tuesday, May 6th	800am- 1200pm		Hospitality		
Morning Session Racquet Park Conference Center	8-830am	Head Shots	Racquet sports head shots with CDT, one experience shirt or club shirt		
	830am-910am	Hospitality	Gary Bliel, Director of Recreation Omni Amelia Island Resort	Endless Possibilities: Endless Service	Presentation
		5 min break			
	915am-10am	Hospitality	Robyn Duda, CEO of Racquet X	The Anatomy of Experience	Presentation
		15 min Break			
	1015am-1055am	Hospitality	Daven Wardynski, Director of Food and Beverage , Omni Amelia Island Resort	Leveraging Experiences - Aligning Food, Beverage and Hospitality	Presentation
		5 min break			
	11am-1140am	Hospitality	Robyn Duda, Daven Wardynski, Gary Bliel	Hospitality Discussion and Q&A	Moderated Panel Discussion
		5 min break			
	1145am-12pm	Hospitality		Recap - Group discussion at the table on key take aways	Group Round Table
Mid Day Session	12-1pm	Lunch	Buffet Lunch		
Racquet Park Tennis courts	1-3pm	Tennis on court session	Butch Staples, National Education and Learning Advisor, USTA coaching	60 Years of coaching: Practical lessons learned and how they contribute to creating a better learning environment	On court session
	1-3pm	Tennis on court session	Mike Barrell, Executive Director, Sportime Clubs	Kids tennis programs and pros- Getting your team to deliver a kid friendly program	On court session
	Time	Event	Speaker/s	Presentation Title	Format
Afternoon Session	330pm-6pm		Racquet Sports Programming		
Racquet Park Conference Center	330pm- 410pm	Racquet Sports	Ajay Pant, CEO of Karundy Consulting	DOR- Not for the weak	Presentation
		5 min break			
	415pm - 455pm	Racquet Sports	Simon Gale, Senior Director, USTA National Campus	The new era of racquet sports: Growth trends, challenges and opportunities	Presentation
		5 min break			
	500pm- 545pm	Racquet Sports	Simon Gale, Mike Barrell, Butch Staples, Ajay Pant	Racquet Sports Discussion and Q&A	Moderated Panel Discussion
	545pm-600pm	Racquet Sports		Recap - Group discussion at the table on key take aways	Group Round Table
Evening					
	6pm	Break for the day	Clean up for Dinner		
	7pm	Dinner	Racquet Park on site Dinner		